

# Website Use Policy

## Youth Start Limited

Company Number: 16864238

Registered Office: 370 Osmaston Park Road, Derby, DE24 8FB

Website: [youthstart.co.uk](http://youthstart.co.uk)

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## Effective Date

1 January 2026

## Last Updated

1 January 2026

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## Introduction

This Website Use Policy sets out the rules and guidelines that govern the use of the Youth Start Limited website ([youthstart.co.uk](http://youthstart.co.uk)). The policy applies to all users of the website, including young people seeking employment, employers, mentors, volunteers, and members of the general public.

By accessing and using the website, you agree to comply with this policy. If you do not agree to comply with this policy, you must not use the website.

Youth Start Limited reserves the right to modify this policy at any time. Changes will be effective immediately upon posting to the website. Your continued use of the website following the posting of revised policy means that you accept and agree to the changes.

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## Purpose of the Website

The Youth Start website serves the following purposes:

- Providing information about Youth Start's services, mission, and approach
  - Enabling young people aged 18-24 to apply for employment support and mentorship
  - Enabling employers to access information about Youth Start's recruitment services and to post job opportunities
  - Providing resources, guidance, and support to young people and employers
  - Facilitating communication between Youth Start, young people, employers, and mentors
  - Sharing case studies, testimonials, and success stories
  - Providing information about accessibility, privacy, and other important policies
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## Permitted Use

You may use the website for lawful purposes only. Permitted uses of the website include:

- Viewing and reading website content
- Accessing information about Youth Start's services
- Completing application forms and submitting applications
- Registering for services
- Contacting Youth Start with enquiries or feedback
- Accessing resources and guidance materials
- Sharing website content with others (subject to copyright restrictions)

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## Prohibited Use

You agree not to use the website in any way that:

### Legal Compliance

- Violates any applicable law, regulation, or legal obligation
- Promotes or facilitates illegal activity
- Violates the rights of any person or entity
- Infringes intellectual property rights (copyright, trademark, patent, or other intellectual property)
- Breaches data protection or privacy laws

### Harmful Content and Conduct

- Transmits viruses, malware, spyware, ransomware, or any other harmful code or software
- Contains or promotes obscene, offensive, abusive, defamatory, or threatening content
- Harasses, bullies, intimidates, or abuses any person
- Promotes discrimination, hatred, or violence based on protected characteristics (race, colour, ethnicity, national origin, religion, belief, sex, sexual orientation, gender identity, disability, age, or other protected characteristic)
- Exploits, endangers, or harms children or young people
- Promotes self-harm, suicide, eating disorders, or other harmful behaviours
- Contains or promotes illegal drugs or controlled substances

### Unauthorised Access and Interference

- Attempts to gain unauthorised access to the website or any systems or networks connected to the website
- Attempts to bypass security measures or authentication systems
- Interferes with or disrupts the normal functioning of the website or servers
- Overloads the website with requests or traffic (denial of service attacks)
- Uses automated tools, bots, scrapers, or crawlers to access the website (unless authorised)
- Attempts to reverse engineer, decompile, or disassemble any software or code on the website



## Fraudulent and Deceptive Activity

- Engages in fraud, phishing, or other deceptive practices
- Impersonates or misrepresents your identity, affiliation, or credentials
- Provides false or misleading information when registering or applying for services
- Uses the website to scam, deceive, or defraud other users or Youth Start
- Engages in money laundering or other financial crimes

## Spam and Unwanted Communications

- Sends spam, unsolicited emails, or unsolicited messages
- Sends chain letters, pyramid schemes, or multi-level marketing schemes
- Engages in excessive or repetitive posting or commenting
- Uses the website to collect contact information for marketing purposes without consent

## Privacy and Data Protection Violations

- Collects or tracks personal information of other users without their knowledge or consent
- Shares or discloses personal information of other users without their consent
- Uses personal information for purposes other than those for which it was collected
- Violates the privacy or confidentiality of other users

## Commercial and Promotional Activity

- Uses the website for commercial purposes without authorisation
- Advertises products or services without permission
- Engages in affiliate marketing or referral schemes
- Attempts to sell or resell access to the website or its content
- Uses the website to solicit donations or funds without authorisation

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## Intellectual Property Rights

### Ownership of Content

All content on the website, including text, graphics, images, logos, videos, audio, software, and other materials, is the property of Youth Start Limited or its content suppliers and is protected by copyright, trademark, and other intellectual property laws.

Unless otherwise stated, all content on the website is licensed under a Creative Commons Attribution-NonCommercial-NoDerivatives 4.0 International License. This means that you may share and distribute the content for non-commercial purposes, provided that you give appropriate credit to Youth Start Limited and do not modify the content.

### Limited Licence

You are granted a limited, non-exclusive, non-transferable, revocable licence to access and use the website and its content for personal, non-commercial purposes only. You may not reproduce, distribute, transmit, modify, adapt, translate, or create derivative works of any content without the prior written consent of Youth Start Limited.

## User-Generated Content

If you submit any content to the website (such as comments, feedback, testimonials, or other materials), you grant Youth Start Limited a non-exclusive, royalty-free, perpetual, and irrevocable licence to use, reproduce, modify, distribute, and display that content for any purpose, including promotional, educational, and commercial purposes, without further compensation or notice to you.

You represent and warrant that:

- Any content you submit is original and created by you
- You own all rights to the content you submit
- The content does not infringe any third-party intellectual property rights
- The content does not violate any applicable law or regulation
- You have the right to grant the licence described above

Youth Start Limited reserves the right to remove or edit any user-generated content that violates this policy or any applicable law.

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## Accuracy of Information

### Your Responsibility

You are responsible for ensuring that any information you provide through the website (such as in application forms, registration forms, or communications) is accurate, current, and complete. You agree to update your information if it changes.

### Youth Start's Disclaimer

While Youth Start makes reasonable efforts to ensure that information on the website is accurate and up-to-date, we do not guarantee the accuracy, completeness, or timeliness of any information on the website. Information on the website is provided on an “as is” basis without warranty.

Youth Start is not responsible for any errors, omissions, or inaccuracies in website content, and we shall not be liable for any loss or damage arising from your reliance on website content.

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## Third-Party Content and Links

### External Links

The website may contain hyperlinks to third-party websites. Youth Start Limited does not endorse, control, or assume responsibility for the content of third-party websites. Your use of third-party websites is governed by their own terms and conditions and privacy policies.

Youth Start Limited is not responsible for any loss or damage arising from your use of third-party websites or content.



## Embedded Content

The website may contain embedded content from third-party providers (such as videos, maps, social media feeds, or other media). Youth Start Limited does not control or endorse embedded content, and we are not responsible for the accuracy, completeness, or legality of embedded content.

## Removal of Links

Youth Start reserves the right to remove any external links or embedded content at any time without notice or explanation.

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## User Accounts and Security

### Account Responsibility

If you create an account on the website, you are responsible for:

- Maintaining the confidentiality of your login credentials (username and password)
- Notifying Youth Start immediately of any unauthorised use of your account
- All activities that occur under your account, whether or not authorised by you

You agree not to share your login credentials with any other person.

### Account Suspension or Termination

Youth Start reserves the right to suspend or terminate your account at any time, with or without notice, if you violate this policy or any applicable law.

### Password Security

You are responsible for choosing a strong password and for keeping your password secure. Youth Start will never ask you for your password via email or other communication. If you receive a request for your password, do not respond, and contact Youth Start immediately.

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## Monitoring and Enforcement

### Monitoring

Youth Start may monitor the website for compliance with this policy. Monitoring may include:

- Reviewing user-generated content
- Monitoring traffic and usage patterns
- Reviewing communications and interactions
- Investigating complaints and reports of policy violations

## Enforcement

If Youth Start believes that you have violated this policy, Youth Start may take one or more of the following actions:

- Issue a warning
- Remove or edit your content
- Suspend your account temporarily
- Terminate your account permanently
- Report the violation to law enforcement authorities
- Take legal action against you

Youth Start will use reasonable judgment in determining appropriate enforcement actions, taking into account the severity of the violation and any previous violations.

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## Limitation of Liability

### Disclaimer of Warranties

The website and its content are provided on an “as is” and “as available” basis. Youth Start Limited makes no warranties, express or implied, regarding the website or its content, including warranties of merchantability, fitness for a particular purpose, or non-infringement.

Youth Start Limited does not warrant that:

- The website will be uninterrupted, error-free, or secure
- Any defects in the website will be corrected
- The website will meet your requirements or expectations
- Any information on the website is accurate, complete, or up-to-date

### Limitation of Damages

To the fullest extent permitted by law, Youth Start Limited shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to your use of the website, even if Youth Start has been advised of the possibility of such damages.

Youth Start Limited’s total liability to you for any claim arising out of or relating to this policy or your use of the website shall not exceed the amount you have paid to Youth Start in the 12 months preceding the claim, or £100, whichever is greater.

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## Accessibility

Youth Start is committed to ensuring that the website is accessible to all users, including people with disabilities. If you experience any accessibility issues when using the website, please contact us at [contact@youthstart.co.uk](mailto:contact@youthstart.co.uk) or 07470435603.

For more information about accessibility, please refer to Youth Start’s Accessibility Statement.

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## Privacy and Data Protection

Your use of the website is also governed by Youth Start's Privacy Policy, which sets out how we collect, use, and protect your personal data.

By using the website, you consent to the collection and use of your personal data in accordance with the Privacy Policy.

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## Cookies and Tracking Technologies

The website uses cookies and other tracking technologies to enhance your experience and to collect information about your use of the website. Please refer to Youth Start's Cookies Policy for information about the cookies we use, why we use them, and how you can manage your cookie preferences.

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## Complaints and Disputes

### Informal Resolution

If you have a complaint or dispute relating to the website or your use of the website, please contact Youth Start as soon as possible. We will endeavour to resolve your complaint informally and promptly.

### Formal Complaints Procedure

If informal resolution is not possible, you may submit a formal complaint in accordance with Youth Start's Complaints and Dispute Resolution Policy. Please refer to that policy for information about how to submit a formal complaint and the complaints procedure.

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## Governing Law and Jurisdiction

This Website Use Policy is governed by and construed in accordance with the laws of England and Wales, without regard to its conflict of law principles.

You agree to submit to the exclusive jurisdiction of the courts of England and Wales for the resolution of any dispute arising out of or relating to this policy or your use of the website.

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## Severability

If any provision of this policy is found to be invalid, illegal, or unenforceable, that provision shall be severed, and the remaining provisions shall remain in full force and effect.

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## Entire Agreement

This Website Use Policy, together with Youth Start's Terms and Conditions, Privacy Policy, Cookies Policy, and other policies referenced herein, constitutes the entire agreement between you and Youth Start Limited regarding your use of the website, and supersedes all prior and contemporaneous agreements, understandings, and negotiations, whether written or oral.

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## Contact Information

If you have any questions about this Website Use Policy, or if you wish to report a violation of this policy, please contact Youth Start Limited using the following contact details:

### Youth Start Limited

Registered Office: 370 Osmaston Park Road, Derby, DE24 8FB

Email: [contact@youthstart.co.uk](mailto:contact@youthstart.co.uk)

Telephone: 07470435603

Website: [youthstart.co.uk](http://youthstart.co.uk)

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## Changes to This Policy

Youth Start Limited reserves the right to modify this Website Use Policy at any time. Changes will be effective immediately upon posting to the website. Your continued use of the website following the posting of revised policy means that you accept and agree to the changes.

We recommend that you review this policy periodically to stay informed of any changes.

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## Acknowledgment

By using the website, you acknowledge that you have read this Website Use Policy, understand it, and agree to be bound by it.

If you do not agree to this policy, you must not use the website.

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**Last Updated:** 1 January 2026

**Next Review Date:** 1 January 2027